

Certified Scrum Master

Frequently Asked Questions



- **How long is the course?**

This is a two-day course. All in-person training includes a catered lunch and snacks throughout each day.

- **Is there a virtual option?**

Yes. Agile42 offers a remote version of this course should you not be able to attend our Cape Town, Johannesburg, or Durban venues. For details, please enquire at admin@skillfully.co.za.

- **How many seats are there per class?**

There 20 available seats per class, with a strong focus on personalised facilitation by our trainer.

- **How do I pay for the course?**

Payment is made via EFT. You will find the training provider's bank account details on the invoice. Payment is due two weeks prior to the course date.

- **How do I get certified?**

Following the 2-day training, agile42 will register you with the Scrum Alliance®. You will need to activate your Scrum Alliance® account and pass your CSM test by correctly answering 37 out of the 50 questions within the 60-minute time limit.

- **Is this course recognised internationally?**

Yes, this course is internationally recognised.

- **Will I earn Scrum Alliance points?**

You will earn 14 Scrum Education Units® (SEUs) and 14 Professional Development Units (PDUs).

- **Is the certification included in the price?**

Yes, the Scrum Master certification is included in the course fee as well as two-year membership of the Scrum Alliance®.

- **Can I cancel my booking?**

The training provider requires notice of cancellation / postponement two weeks prior to the course start date.

- **Does my certification expire?**

Your Scrum Master certification will expire after two years. To keep your certification active, you will need to renew it for a further two years. A renewal involves earning 20 Scrum Education Units® (SEUs) within the past two years that validate your participation and continued proficiency in the fundamental principles and practices of Scrum. You will also need to pay a renewal fee of \$100.

- **How can my company pay for my booking?**

Your company can pay via EFT. Once you have made a booking request, you will receive an invoice with the training provider's bank details.